



## PHH DROP-IN CENTER AGREEMENT AND GUIDELINES

Full name: \_\_\_\_\_ Date of birth: \_\_\_\_\_

Phone number: \_\_\_\_\_ Email: \_\_\_\_\_

What city do you currently reside in? \_\_\_\_\_

### ***Drop-in Eligibility Questions***

Do you need housing resources? \_\_\_\_\_yes \_\_\_\_\_no

Do you have health insurance? \_\_\_\_\_yes \_\_\_\_\_no

If yes, who is your insurance provider? \_\_\_\_\_

Are you employed? \_\_\_\_\_yes \_\_\_\_\_no

Based on the above questions, which of the following applies to you?

- I am an individual 18 yrs of age or older that is experiencing financial hardship, homelessness, and/or unable to access services through Medicaid or Medicare due to long wait times or am without health insurance. *(Individuals will be asked to complete a brief income assessment questionnaire to determine eligibility level for drop-in services)*
  
- I am an individual with private insurance (other than Medicaid or Medicare).  
If you have selected this option you are not eligible for drop-in services but are eligible for services at our partner counseling practices that accept most private insurances and are accepting new clients. *(Individuals with private insurance will be referred to PHH at the Heart Counseling and Wellness or Eternal Renewal Counseling for in-network services that follow our CBT-CAM treatment model)*

35 Hall Street, Suite 203 Phoenixville, PA 19460

[Info@supportphh.org](mailto:Info@supportphh.org)

[www.projecthealinghive.org](http://www.projecthealinghive.org)



**There are 2 levels of drop-in service eligibility:**

LEVEL 1 - Reduced fee/Sliding fee scale services for mental health and wellness services.

LEVEL 2 - Free services for a 2 month benefit period. The following explains benefits for this drop-in service level:

- Individuals will receive 4 biweekly talk therapy sessions and 2 CAM sessions in a 2 month period (6 sessions total).
  - During this time PHH will assist clients in locating a Medicaid or Medicare provider for talk therapy or assists individuals with setting up Medicaid or Medicare coverage.
  - After individuals have established a new Medicaid or Medicare provider for talk therapy individuals are welcome to continue CAM therapy with PHH and an assessment will be done to determine CAM treatment frequency and fee scale.
  - After the 4 biweekly talk therapy sessions and 2 CAM sessions, if PHH has not been able to assist individuals with locating a Medicaid or Medicare talk therapy provider or there is a waitlist an assessment will be done to re-evaluate continued drop-in center services.
- If individuals miss/no show/cancel 3 sessions within 24hrs of a scheduled appointment drop-in services will be suspended and a meeting with the drop-in director will be made for re-evaluation of continued services.

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Printed Name

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Date

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Signature

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PHH Representative Signature