

Privacy Policy

INTRODUCTION

Project Healing Hive, a Pennsylvania nonprofit company, organized under the laws of the State of Pennsylvania (referred to herein as “we,” “us” and “our”) understands the importance of privacy of individuals (referred to as “users” and “you”). This privacy notice outlines the personal information Project Healing Hive may collect and how Project Healing Hive will use and disclose that information.

INFORMATION COLLECTION

Project Healing Hive may collect two different types of information, Personally Identifiable Information and Non- Personally Identifiable Information. “Personally Identifiable Information” (“PII”) is information that identifies you as an individual – for example, your name, address, telephone number, email address, credit card information, billing address and shipping information. “Non-Personally Identifiable Information” (“Non-PII”) is aggregated information, demographic information, IP addresses, user behavior data from web interaction metrics tools and any other information that does not reveal your specific identity. Project Healing Hive may collect PII about you that may be considered sensitive. Project Healing Hive may also collect PII about you from, among other places: information you provide directly to us, information regarding the services that Project Healing Hive currently provides or has previously provided to you, information Project Healing Hive from our affiliated entities or third parties relating to the establishment of our relationship or the provision of services to you. This information can be received in any manner, including in-person discussions, telephone conversations, and electronic or other written communications.

INFORMATION USE

Project Healing Hive may collect PII about you to establish or maintain our relationship with you, respond to your inquiries, provide you with services you have requested, keep you informed of services we think may be of interest to you, personalize your experience with us, and other reasons. Without PII, Project Healing Hive may be unable to provide you with the services you have requested.

DISCLOSURE OF INFORMATION

Project Healing Hive does not sell or lease PII about you to others. Project Healing Hive may share PII about you with others as permitted by contractual agreement or as required by law, such as our affiliates, third parties in connection with the provision of services to you, government entities and regulatory bodies, and those with whom you have requested us to share information. Project Healing Hive requires third parties who perform services for us to agree to treat PII about you confidentially and securely. Unless restricted by law, regulation, contract or professional standards, Project Healing Hive may transfer PII about you outside of the United States to other countries for the purposes described in this privacy notice. Project Healing Hive will not share PII about you with an unaffiliated third party who is not performing services for us without first obtaining your permission, except if such sharing is otherwise permitted by this privacy notice. Project Healing Hive will provide PII about you to the following types of third parties for the associated reasons:

- **Carriers:** Project Healing Hive will provide your name and address to companies which provide a delivery service between Project Healing Hive and its customers as a means of delivering our products to you as quickly as possible.
- **Financial Institutions:** Project Healing Hive will provide financial institutions with your payment information, name, address, and phone number in order to process any orders placed by you and complete payment of the transaction to Project Healing Hive..
- **Logistics:** Project Healing Hive will provide your name, address and phone number to those entities or people within our network of distribution in order to process and ship your orders with speed and accuracy.

Project Healing Hive requires third parties who perform services for us to agree to treat PII about you confidentially and securely.

Notwithstanding any other provision of this notice or the Terms and Conditions of Use to the contrary, we reserve the right to disclose and use your PII if we believe that we are required to do so: (a) by law; (b) in response to legal process, for example, in response to a court order or a subpoena; (c) in response to a law enforcement agency's request; (d) to enforce our other terms, conditions, or policies; (e) to protect our operations; (f) to protect the rights, privacy, safety or property of Project Healing Hive, you or others; and/or (g) to permit us to pursue

available remedies or limit the damages we may sustain. For example, we may, to the fullest extent the law allows, disclose PII about you to law enforcement agencies to assist them in identifying individuals who have been or may be engaged in unlawful activities.

Because Non-PII does not personally identify you, we reserve the right to use Non-PII, and to disclose Non-PII to third parties, for any purpose.

Note that this statement does not address the privacy practices or policies of third parties.

ACCESS

You may request access to the PII that Project Healing Hive has about you. You may also request the correction, amendment or deletion of PII about you that is inaccurate. Project Healing Hive will treat requests for access, correction, amendment or deletion of PII about you in accordance with its internal policies and applicable legal requirements.

INFORMATION SECURITY

Project Healing Hive maintains reasonable physical, administrative and technical safeguards to protect PII from loss, misuse, or unauthorized access, disclosure, alteration or destruction. Our personnel and the personnel of our affiliates are provided access to PII about you only if they have a need to know the information in connection with a legitimate business purpose, such as (a) the provision of services to you or (b) to help identify other services that Saprea and its affiliates offer that may be of interest or use to you.

Our donation button uses industry standard SSL (secure socket layer) technology to protect data transmissions. The information collected will not be given out (shared or sold) to any third party. When giving an online donation, or making an activity registration payment, Project Healing Hive takes every precaution to protect donor personal information. That includes on-line data collected on Project Healing Hive's website through our secure e-commerce system and payment processor used to securely process online donations. All communications with the online processor are encrypted for a high level of security of donor personal information.

COOKIES

A cookie is a small file placed on your computer by a website that uses the cookie to store information about your use of the website. Project Healing Hive may use cookies to recognize you when you return to the Project Healing Hive website in order to provide you with a better user experience. We also allow our affiliates and third-party vendors to use cookies on our website; some of these parties may use cookies in ways that we do not. You may refuse to accept cookies by activating the setting on your browser which allows you to refuse the setting of cookies. However, if you select this setting you may be unable to access certain parts of the Project Healing Hive website. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you log on to our site.

GOOGLE / FACEBOOK PRIVACY POLICY UPDATE

Technologies like cookies, pixel tags ("pixels"), device or other identifiers and local storage (collectively, "Cookies and similar technologies") are used to deliver, secure, and understand products, services, and ads, on and off the Facebook Services. They also are used to gather information for remarketing to similar audiences on our website. Because of this, third-party vendors, including Google, show our ads on sites across the Internet. This technology allows third-party vendors, including Google, to use cookies to serve ads based on someone's past visits to our website. You may opt out of Google's use of cookies by visiting Google's Ads Settings. You may also opt out of a third-party vendor's use of cookies by visiting the Network Advertising Initiative opt-out page.

CHANGES TO THIS PRIVACY NOTICE

Project Healing Hive reserves the right to change this privacy notice. Any changes to this notice will become effective upon posting of the revised notice on the Internet or as required by law.

If you have any questions or concerns regarding this notice, please contact us by email at info@projecthealinghive.org, phone at 6310.708.1927, or by regular mail at:

Project Healing Hive
35 Hall Street, Box 304
Phoenixville, PA 19460

Please note that email communications are not necessarily secure. Accordingly, you should not include credit card information or other sensitive information in your email correspondence to us.